

## Our contact details

**Phone:** (02) 6218 7900

**Email:** [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)

**Website:** [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)

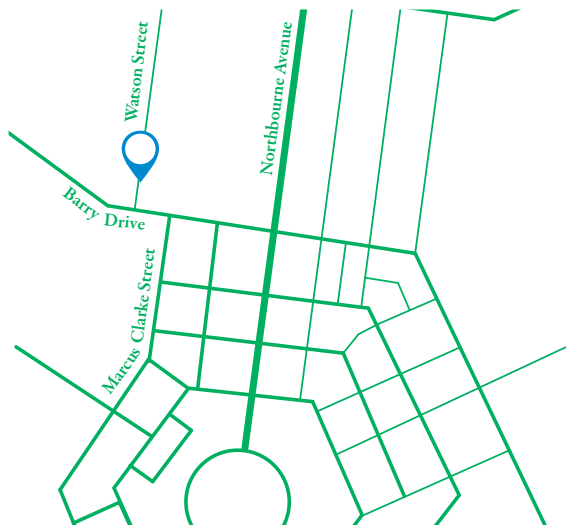
**Postal Address:** PO Box 337, Civic Square ACT 2608

**Street Address:** 1st Floor, 21 Barry Drive, Turner ACT  
(We are located in the Templar House building, on the corner of Watson Street and Barry Drive)

Accessible entrance via the Environmental Defender's Office on the ground floor.

If you need an interpreter please call the Translating and Interpreting Service (TIS) on 131450 and ask them to call us.

If you are deaf or have a hearing impairment or speech impairment, contact us through the National Relay Service at [www.relayservice.gov.au](http://www.relayservice.gov.au).



Our physical office is currently closed due to COVID-19. Please call us on (02) 6218 7900 or go to our website at [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au) for any updates.

Donations welcome.

## What other services does Canberra Community Law provide?

### Housing Law

Legal help with public housing, community housing and occupancy agreements on (02) 6218 7900.

### Disability Discrimination Law

Legal advice and assistance in disability discrimination matters — (02) 6218 7900.

### Street Law

Outreach legal service for people who are experiencing homelessness — 1800 STRLAW (1800 787 529) or (02) 6218 7900.

### Dhurrawang Aboriginal Human Rights Program

Legal advice and assistance for Aboriginal and Torres Strait Islander people in the ACT on housing, Centrelink and race discrimination issues on (02) 6218 7900.

### Socio-Legal Practice Clinic

Legal and social worker support for people over 18 who have a high degree of vulnerability and have housing, Centrelink or disability discrimination issues — (02) 6218 7900. Referral must be made by a Canberra Community Law lawyer.

### Night Time Legal Advice Service

Legal advice and referrals — please call (02) 6218 7900 on Tuesday night between 6pm to 7pm.

## Feedback welcome!

Canberra Community Law welcomes your feedback. You can telephone the Executive Director/Principal Solicitor on (02) 6218 7900 or by mail at PO Box 337, Civic Square ACT, 2608.

Alternatively you can write to the Chairperson care of our postal address marking your letter "Confidential".

# CANBERRA COMMUNITY LAW

Need help with a Centrelink  
or Social Security problem?



Call Social Security Law  
on (02) 6218 7900

## Who are we?

Social Security law is a specialist legal service of Canberra Community Law (formerly Welfare Rights and Legal Centre) providing free and confidential legal help. We are independent of Government.

Social Security Law can help you with Centrelink and Social Security matters if you are living in the ACT.

**Some examples of problems we can help you with are:**

- Appealing Centrelink decisions
- Overpayments/underpayments
- Entitlements
- Debt recovery
- Payments cut off, reduced, cancelled or suspended
- Claims refused

If you live outside our area, we can refer you to another community legal centre which will be able to help you.



## How can Social Security Law help you?

We can provide you with legal advice on your situation and the options you have.

**In some cases, we may also be able to:**

- Talk to Centrelink on your behalf
- Help you to appeal Centrelink decisions
- Represent you in Tribunal and Court hearings

## Need Help with a Centrelink / Social Security problem?



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## Other legal help:

We are a member of Economic Justice Australia, a peak body representing services that provide advice on Centrelink problems.

Economic Justice Australia produces factsheets on common Centrelink problems.

They can be found at [www.ejaustralia.org.au/self-help/](http://www.ejaustralia.org.au/self-help/)

Our other services are listed on the back of this brochure.

*Canberra Community Law acknowledges the Traditional Custodians of the land on which we work in the ACT and surrounding region and pay our respect to the Ngunnawal elders past, present and future for they hold the stories, traditions, and the cultures of their people. We are grateful that we share this land and express our sorrow for the costs of this sharing to Australia's First Peoples. We will continue to acknowledge the legacy of our history and strive in our goals to empower our community through social justice. We hope that our efforts will contribute to a realisation of equity, justice and partnership with Traditional Custodians of this land.*

