

## Feedback welcome!

Canberra Community Law welcomes your feedback. You can telephone the Executive Director/ Principal Solicitor on (02) 6218 7900 or by email at [feedback@canberracommunitylaw.org.au](mailto:feedback@canberracommunitylaw.org.au).

Alternatively you can write to the Chairperson care of our postal address marking your letter "Confidential".

## Our contact details

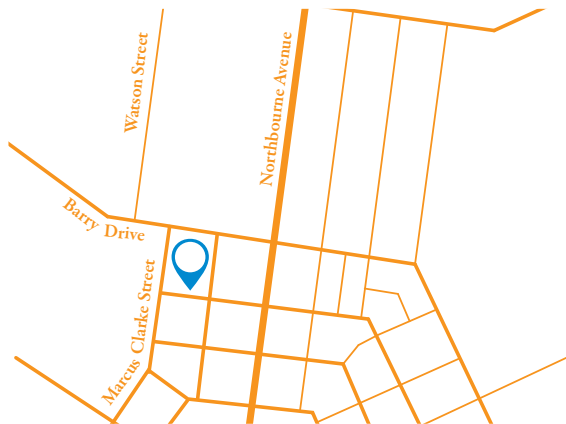
**Phone:** (02) 6218 7900

**Email:** [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)

**Website:** [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)

**Postal Address:** PO Box 547 Canberra ACT 2601

**Street Address:** Level 5 / 10 Rudd St, Canberra City



This Centre is accredited by



**Donations welcome.**

## What other services does Canberra Community Law provide?

### Social Security Law

Legal help with Centrelink matters on (02) 6218 7900.

### Disability Discrimination Law

Legal advice and assistance in disability discrimination matters — (02) 6218 7900.

### Street Law

Outreach legal service for people who are experiencing homelessness — 1800 STRLAW (1800 787 529) or (02) 6218 7900.

### Dhurrawang Aboriginal Human Rights Program

Legal advice and assistance for Aboriginal and Torres Strait Islander people in the ACT on housing, Centrelink and race discrimination issues on (02) 6218 7900.

### Mental Health Justice Clinic

Legal help for people with lived experience of mental ill-health on 6218 7900.

### Parachute

Legal help for women experiencing family violence with public housing, community housing and Centrelink matters on 6218 7900.

### Night Time Legal Advice Service

Legal advice and referrals — please call (02) 6218 7900 on Tuesday night between 6pm to 7pm.

# CANBERRA COMMUNITY LAW

Need help with a Public  
Housing, Community  
Housing or an Occupancy  
Agreement problem?



**Call Housing Law  
on (02) 6218 7900**

## Who are we?

Housing Law is a specialist legal service of Canberra Community Law (formerly Welfare Rights and Legal Centre) providing free and confidential legal help.

Housing Law can provide you with free legal advice if you are having problems with Housing ACT or a community housing provider in the ACT.

### **Some examples of problems we can help you with are:**

- Problems getting public housing
- Evictions
- Rent arrears - behind on rent
- Housing transfers
- Housing debts
- Repairs and maintenance

## We can also help:

### **Occupants**

If you have an occupancy agreement or live in a caravan park, hostel or boarding house.

If you need assistance with a private tenancy matter, please phone the Tenants' Advice Service on 1300 402 512. This service is run by Legal Aid ACT.

## How can Housing Law help?

We can provide you with initial advice on your situation and the options you have.

### **In some cases we may also be able to:**

- Talk to Housing ACT on your behalf
- Help you to challenge decisions
- Represent you in Tribunal and Court hearings

### **We cannot provide:**

- Advice to landlords
- Advice on neighbourhood disputes
- Advice which may lead to the eviction of another tenant (subject to limited exceptions)

## Need Help with a Housing ACT, Community Housing or Occupancy matter?



Please call us on  
(02) 6218 7900

If you need an interpreter please call the Translating and Interpreting Service (TIS) on 131 450 and ask them to ring us.

If you are deaf or have a hearing impairment or speech impairment, contact us through the National Relay Service at [www.relayservice.gov.au](http://www.relayservice.gov.au)

**Our other services are listed on the back of this brochure.**

## Acknowledgment of Land

Canberra Community Law acknowledges the Ngunnawal people as the traditional custodians of the land on which we work in the ACT and surrounding region and recognise any other people or families with connection to the lands of the ACT and region. We pay our respects to First Nations elders past, present and future for they hold the stories, traditions and the cultures of their people.

We are grateful that we share this land and express our sorrow for the costs of this sharing to Australia's First Peoples. We will continue to acknowledge the legacy of our history and strive in our goals to empower our community through social justice. We hope that our efforts will contribute to a realisation of equity, justice and partnership with the Traditional Custodians of this land.

