

# CANBERRA COMMUNITY LAW



## How we can help Services Brochure in Easy Read

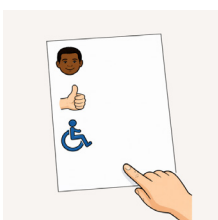


Easy Read

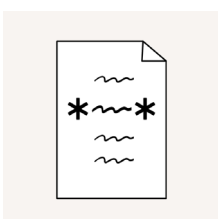
# About Easy Read



This is an Easy Read book.



Easy Read uses simple words and pictures to explain ideas.



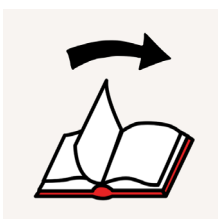
New words are **\*bold with stars\***.



We explain what new words mean.



Easy Read is a summary.



Links to more information are at the end of this book.

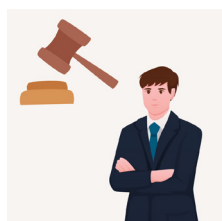
# About this book



This book is by Canberra Community Law.

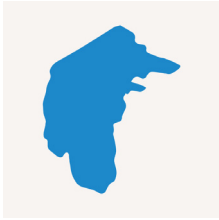


When you see the word **we**, it means Canberra Community Law.

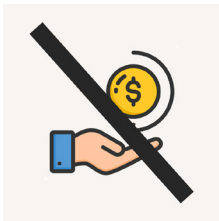


This book explains our services and how we can help you.

# About us



We help people in the ACT who need free legal help.



For example we help people

- on low incomes

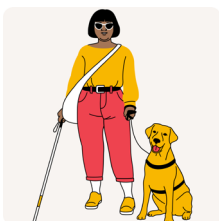


- who face other **\*disadvantages\***.



Disadvantages include challenges because of your background. For example if you are

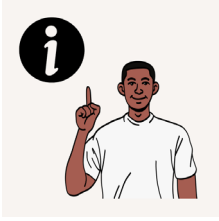
- Aboriginal or Torres Strait Islander



- a person with disability



- homeless.



Legal help might be

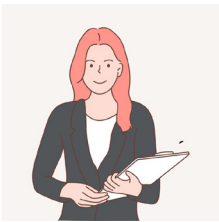
- advice



- information



- **\*advocacy\***.



Advocacy is when your lawyer

- supports your rights

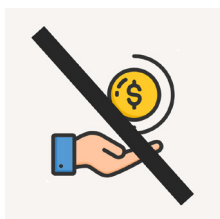


- helps you have your say.

# Our services



We have 8 legal services.



Our services are always

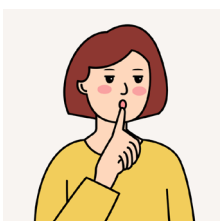
- free



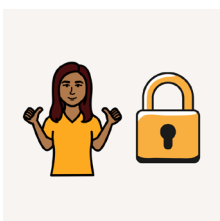
- **\*independent\***.



Independent means we do not work for another agency or the government.



We keep your information **\*confidential\***.



Confidential means we do not tell other people your information unless you say we can.

# 1 Housing Law



We can help with  
**\*ACT public housing\*** problems.



ACT public housing is housing managed by the ACT Government.



We can help if you

- have problems getting a house



- need rent help



- need to move house



- owe money to Housing ACT.

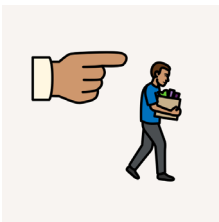


We can also help if you

- need something in your house fixed



- face **\*eviction\***.

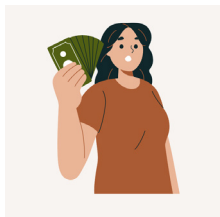


Eviction means you are told you can not live in your house anymore.

## 2 Social Security Law

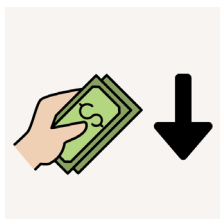


We can help with Centrelink problems.



We can help if you

- were paid too much by Centrelink



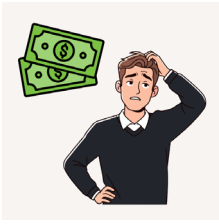
- were not paid enough by Centrelink



- do not agree with what Centrelink said



- do not know how much money you can get from Centrelink.



We can also help if you

- owe money to Centrelink



- cannot get money from Centrelink



- did not get what you asked for.

### 3 Dhurrawang Aboriginal Human Rights Program



We can help if you are Aboriginal or Torres Strait Islander.



We can help if you have problems with

- ACT public housing



*centrelink*

- Centrelink.

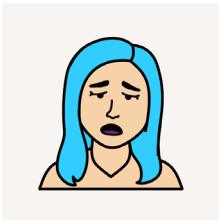


We can help if you have not been treated fairly because you are Aboriginal or Torres Strait Islander.

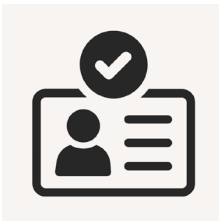
## 4 Street Law



We can help if you are **\*homeless\*** or might be homeless soon.



Homeless means you do not have a place to live.



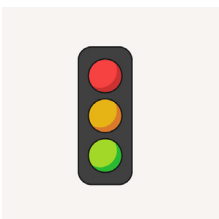
We can help you with **\*proof of ID\***.



Proof of ID is a document that proves who you are. For example a birth certificate.



We can help you with **\*fines\***.



Fines means you are told to pay money because you broke a law. For example traffic fines.

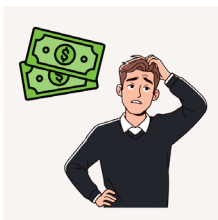


We can help if you have problems with

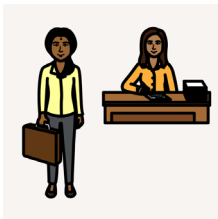
- Centrelink



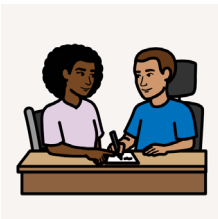
- ACT public housing



- money you owe



- work.

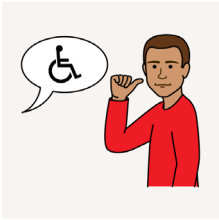


We can help you make a **\*complaint\***.



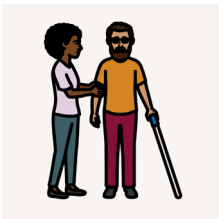
A complaint is when you say you are not happy with a product or service.

# 5 Disability Discrimination Law

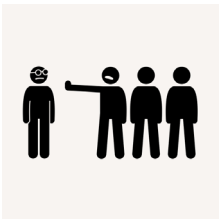


We can help with  
**\*disability discrimination\*** if you

- have a disability

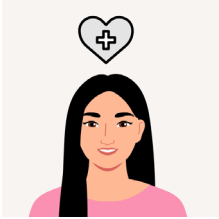


- care for someone who has a disability.



Disability discrimination is when you are not treated fairly because of your disability.

## 6 Mental Health Justice Clinic

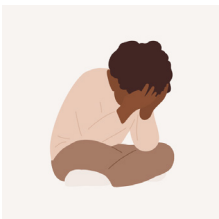


We can help if you have **\*mental ill health\***.

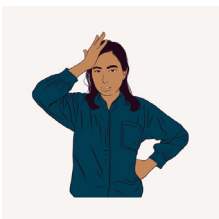


Mental ill health means you face problems with unhelpful

- thoughts



- feelings.

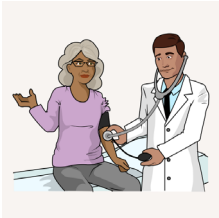


For example if you have anxiety or depression.



We can help if you have problems with

- work



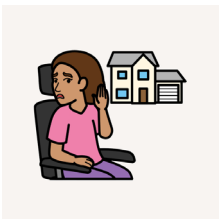
- a health service



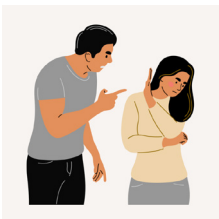
- Centrelink



- ACT public housing.



We can help if you are a victim of **\*abuse\*** or **\*neglect\***.

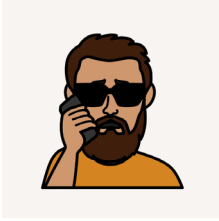


Abuse means someone hurt you.



Neglect means someone did not give you the care or safety you have a right to.

## 7 Night Time Legal Advice Service



We give one-off help with many legal problems.



We can help on **Tuesday nights** from **6pm to 8pm**.



Help can be on the phone or by email.

## 8 Parachute



We help women who face  
**\*domestic violence\***.



Domestic violence is when a person harms  
or scares you or other people in the family.



We can help with

- Centrelink



- ACT public housing.

# Contact us



Contact us for more information.



Call 02 6218 7900.



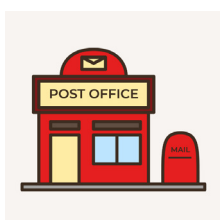
Visit [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)



Email [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)

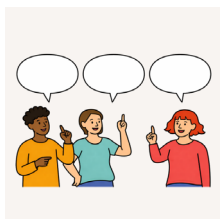


Visit Level 5  
10 Rudd Street  
Canberra 2601



Write to PO Box 547  
Canberra ACT 2601

# Tell us what you think



We want to know what you think about our services.



Call 02 6218 7900



Email [feedback@canberracommunitylaw.org.au](mailto:feedback@canberracommunitylaw.org.au)

# Phone numbers for our different services



Call **02 6218 7900** for

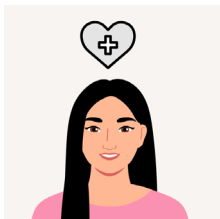
- Social Security Law



- Housing Law



- Disability Discrimination Law



- Mental Health Justice Clinic



- Parachute.



Call **1800 787 529** or **02 6218 7900**  
for Street Law.



For our Dhurrawang Aboriginal Human Rights Program call

- **1800 445 665** for Centrelink problems in South East NSW.



- **02 6218 7900** in the ACT.

## Free services to help you on phone calls



Call 131 450 for the Translating and Interpreting Service if English is not your first language.

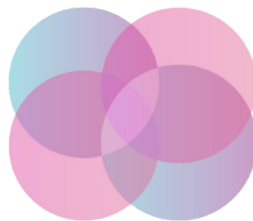


Call 1800 555 660 for the National Relay Service if you have communication support needs.



Call 1800 555 677 if you use a teletypewriter or TTY.

**CANBERRA  
COMMUNITY  
LAW**



Embrace **Access**

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