### Our contact details

Phone: (02) 6218 7900 Email: info@canberracommunitylaw.org.au Website: www. canberracommunitylaw.org.au

Postal Address: PO Box 547, Canberra ACT 2601

**Street Address:** 1st Floor, 21 Barry Drive, Turner ACT (We are located in the Templar House building, on the corner of Watson Street and Barry Drive)

Accessible entrance via the Environmental Defender's Office on the ground floor.

If you need an interpreter please call the Translating and Interpreting Service (TIS) on 131450 and ask them to call us.

If you are deaf or have a hearing impairment or speech impairment, contact us through the National Relay Service at www.relayservice.gov.au.





Our physical office is currently closed due to COVID-19. Please call us on (02) 6218 7900 or go to our website at www.canberracoommunitylaw.org.au for any updates.

## What other services does Canberra Community Law provide?

### Housing Law

Legal help with public housing, community housing and occupancy agreements on (02) 6218 7900.

### Social Security Law

Legal help with Centrelink matters on (02) 6218 7900.

### Dhurrawang Aboriginal Human Rights Program

Legal advice and assistance for Aboriginal and Torres Strait Islander people in the ACT on housing, Centrelink and race discrimination issues on (02) 6218 7900.

### Street Law

Outreach legal service for people who are experiencing homelessness — 1800 STRLAW (1800 787 529) or (02) 6218 7900.

Night Time Legal Advice Service

Legal advice and referrals — please call (02) 6218 7900.

Socio-Legal Practice Clinic

Legal and social worker support for people over 18 who have a high degree of vulnerability and have housing, Centrelink or disability discrimination issues — (02) 6218 7900. Referral must be made by a Canberra Community Law lawyer.

## Feedback welcome!

Canberra Community Law welcomes your feedback. You can telephone the Executive Director/Principal Solicitor on (02) 6218 7900 or by mail at PO Box 547, Canberra ACT 2601.

Alternatively you can write to the Chairperson care of our postal address marking your letter "Confidential".

## CANBERRA COMMUNITY LAW

Think you've been treated unfairly because of your disability?



Call Disability Discrimination Law on (02) 6218 7900

Donations welcome.

# Have you been treated unfairly because of your disability?

Disability Discrimination Law is a specialist legal service of Canberra Community Law (formerly Welfare Rights and Legal Centre).

We provide free, independent and confidential legal assistance in disability discrimination law.

Disability Discrimination Law is independent of Government.

### What is discrimination?

Discrimination happens when a person is treated unfairly because of their disability in any of the following areas of life:

- Employment,
- Education,
- Access to premises,
- Provision of goods, services and facilities,
- Accommodation,
- In relation to an estate or interest in land,
- By a club and incorporated associations,
- In a sporting activity,
- In the administration of Commonwealth laws and programs,
- In requests for information.

This is not intended as legal advice but as a guide to assist you in deciding whether you might benefit from our assistance.

### Who can we assist?

- Anyone who has a disability and has been treated unfavourably because of the disability
- Anyone who is associated with a person with a disability (such as a carer, friend or family) who has been treated unfairly because of that association
- Anyone who is a carer, friend or family member of a person with a disability who has been treated unfavourably because of the disability and who requires supported or substituted decision-making.

## How can we help you?

### We can provide you with legal advice on:

- Whether the law covers your situation
- Your legal options and what option might work best for you
- How to best present your case
- Your chances of success
- The types of outcomes you may be able to obtain.

We may be able to assist you to write your complaint or, in some cases, represent you.

Our other services are listed on the back of this brochure.

### Think we can help?



You can speak to a solicitor by calling us on (02) 6218 7900

If you need an interpreter please call the Translating and Interpreting Service (TIS) on 131 450 and ask them to ring us.

If you are deaf or have a hearing impairment or speech impairment, contact us through the National Relay Service (NRS) at www.relayservice.gov.au.

TTY users phone 133 677 then ask for (02) 6218 7900.

Speak and Listen users phone 1300 555 727 then ask for (02) 6218 7900.

Internet relay users connect to the NRS (www.iprelay.com.au/call/index.aspx) then ask for (02) 6218 7900.

SMS relay users phone 0423 677 767 and ask for (02) 6218 7900.

If you prefer to communicate in writing please email us at info@canberracommunitylaw.org.au

We acknowledge and celebrate the First Australians on whose traditional lands we work and pay our respects to the elders of the Ngunnawal people past and present.

