



### First Nations

We value and respect the unique role that Aboriginal and Torres Strait Islander People have as traditional owners of the lands we live and work. We are committed to the promotion and participation of an environment that empowers Aboriginal and Torres Strait Islander People to lead and share in decisions affecting them and their community.

### Our Vision

A just and empowered community.

### Our Mission

To lead change towards a just and empowered community through legal services, education and law reform activities.

### Our Values

- Flexible, client-focused services.
- High-quality, professional, ethical practice.
- Social justice and human rights.
- Innovation and creativity.
- Solutions-focus.
- Robust, evidence-based advocacy.
- Inclusivity and equality.
- Empowerment and self-determination.
- Collaboration and engagement.
- Sustainability.

### Our Strategic Priorities 2020–2024

#### 1. Client-focused services

##### Goals

- People on low incomes or facing disadvantage in the Canberra region receive legal services tailored to their individual needs.
- Government has access to ‘real world’ client information to develop and implement policy.
- The legal profession, students, government, client groups and the broader community are educated on the work and role of CCL within our areas of expertise.

##### Objectives

1. Provide high quality, responsive and accessible legal services to people who otherwise may not be able to access legal services.
2. Promote the human rights of our clients experiencing complex disadvantage.
3. Strengthen the socio-legal practice model by collaborating with other service providers to best assist our clients.
4. Identify gaps in legal services and develop innovative approaches to addressing them.
5. Deliver specialist services including to Aboriginal and Torres Strait Islander peoples, people with disability, people experiencing homelessness and incarcerated people.
6. Produce legal resources and undertake community education activities in our areas of expertise.
7. Undertake strategic litigation in CCL’s areas of expertise to advance human rights law in the ACT.



## 2. Effective relationships and collaboration

### Goal

Awareness and support for CCL's work is strengthened through strong effective relationships and partnerships.

### Objectives

1. Maintain regular and ongoing dialogue with government.
2. Establish and strengthen relationships with key stakeholders.
3. Work collaboratively with legal and social services to increase timely access to justice.
4. Build and strengthen pro bono and funding partnerships.
5. Lead change to overcome systemic barriers to justice.
6. Raise the public profile of CCL's work.

## 3. A healthy and supportive organisation

### Goal

CCL is a safe and sustainable organisation that values its people and can meet the ongoing needs of the Canberra community.

### Objectives

1. Provide a professional and accessible workplace environment.
2. Promote the health, wellbeing and professional development of staff and volunteers.
3. Promote staff and volunteer diversity.
4. Maintain best practice in management and governance.
5. Pursue recurrent and other funding opportunities.
6. Be accountable to government, clients and the broader community.
7. Adapt and respond to the changing environment.
8. Reduce the environmental impact of our activities.